



Title	Transportation Disaster Response – Family Assistance
Description	<p>Developed for commercial transportation officials, representatives of federal agencies, staff of non-governmental relief organizations and emergency managers, this course is instrumental in understanding how any organization involved in the accident response can most effectively support the family assistance efforts.</p> <p>NTSB Transportation Disaster Assistance specialists, clinicians and other professionals will present a variety of disaster response and family assistance topics. Learn from Safety Board responders who have developed partnership programs to manage disasters.</p>
ID Code	TDA301
Dates, Tuition and Fee	<p>March 8-10, 2011 \$1,090 for all applications with payment received by February 8, 2011 \$1,198 for all applications with payment received February 9 – 27, 2011 \$1,248 for all applications with payment submitted between February 28 and 12:00 pm (noon) ET on March 7, 2011 \$50 processing fee will be added to tuitions for all offline applications. A tuition invoice can be ordered for a \$15 processing fee. All payments must be received by March 7 or admission will be denied.</p> <p>October 4-6, 2011 \$1,090 for all applications with payment received by September 4, 2011 \$1,198 for all applications with payment received September 5 – September 25, 2011 \$1,248 for all applications with payment submitted between September 26 and 12:00 pm (noon) ET on October 3, 2011 \$50 processing fee will be added to tuitions for all offline applications. A tuition invoice can be ordered for a \$15 processing fee. All payments must be received by October 3 or admission will be denied.</p>
Times	9:00 am - 5:00 pm
Location	NTSB Training Center • 45065 Riverside Parkway • Ashburn, Virginia 20147
Status	OPEN. Applications are now being accepted.
Apply to Attend	<ul style="list-style-type: none"> • March 8-10, 2011 • October 4-6, 2011
CEUs	2.0
Overview	<ul style="list-style-type: none"> ▪ Legal aspects of family assistance - specifics of legal protections afforded to family members ▪ Conducting effective family briefings - communicating with grieving and traumatized families ▪ Effective on-scene response - a start to finish look at family assistance operations ▪ Successful forensic operations - communicating with families about the forensic response ▪ Practical resources for family representatives - developing support skills, and self care
Performance Results	<p>Upon completion of this course the participant will be able to:</p> <ul style="list-style-type: none"> ▪ Improve on-scene coordination and communication ▪ Manage limited resources more effectively ▪ Define the practical skills for working with grieving family members ▪ Apply the skills from the class to conduct an effective family briefing ▪ Brief others in their organization about the disaster response process and the role of the NTSB <p>Comments from course participants</p>
Who May Attend	<ul style="list-style-type: none"> ▪ Commercial transportation industry officials, particularly those that are in a position to set or influence policy, or have a family assistance role during transportation disasters ▪ Representatives of federal agencies, particularly those that have a role in transportation disaster response ▪ Representatives of non-governmental and/or private agencies that have a legitimate and recognized transportation disaster response role

	<ul style="list-style-type: none">Members of the academic community attending for research purposes (on a space-available basis)
Accommodations	Area hotels and restaurants
Airports	Washington Dulles International (IAD): 10 miles Washington Ronald Reagan National (DCA): 30 miles Baltimore/Washington International (BWI): 60 miles
More Information	Email TrainingCenter@ntsb.gov or call (571) 223-3900